



Tariffs 2025

applicable to cruise vessels

Cherbourg Port
Gare Maritime Transmanche
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PORT OF CHERBOURG

CRUISE RATES

2025

Tariff applicable as from 1 January 2025
French tariff prevails

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I. Terms and conditions.

1) OPERATIONS DEPARTMENT

The operations department office is open from Monday to Friday (excluding public holidays) from 08 :30 to 12:00 and from 13:30 to 18:00

All orders must be placed in writing to the Operations Department of the Commercial Port of Cherbourg: port.exploitation@cherbourgport.fr.

Bookings and cancellations must be confirmed in writing, or they will not be taken into account.

To book or request a modification outside of office hours, please call the Duty Manager on +33 (0)233 233 033. **Any exceptional bookings made outside office opening hours with the duty staff must be made by telephone, then confirmed by email.**

2) BILLING

ALL PRICES ARE IN EURO AND SUBJECT TO VAT

VAT is liable according to the provisions in force.

The tariff is published on our website: www.cherbourgport.fr.

The tariff applies per 24-hour day, from midnight to midnight, or part thereof, unless otherwise stated.

Night work refers to work conducted between 21:30 (not inclusive) and 06:30 (not inclusive), all year.

Any period started is due in full.

This tariff applies to routine operations inside the port area. Special agreements may be concluded with interested parties for other operations or operations outside the commercial port.

POTENTIAL REDUCTIONS: Reductions may be granted in some cases, depending on the volume of traffic.



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II. BOATAGE

1) Requests for mooring services

Mooring services are available 24 hours a day, 7 days a week, in accordance with the following terms:

- For calls already listed in the Passenger Liner Schedule (Programme Paquebots) on 1 January of the current year, call times must be confirmed at the latest 24 hours before the ship's arrival. Confirmation of a call time automatically renders the booking of the mooring service firm. If the desired time of arrival of the mooring crew on the wharf is not specified in the booking, the mooring crew's service hours will be set by the operations department and will determine the rate applied.
- For calls not already listed in the Passenger Liner Schedule (Programme Paquebots) at 1 January of the current year, call requests must be made at the latest 48 hours before the ship's arrival. The call will be confirmed according to availability of the port facilities (berth, mooring, pilotage and towing services). Bookings are considered as firm once they have been confirmed by Cherbourg Port.
- These arrangements do not apply to ships forced to call for unforeseeable reasons (medical evacuation, average, etc.). Mooring can be organised from one hour after the harbourmaster's office calls the operations department or the Cherbourg Port duty manager. Mooring services will be billed in accordance with the terms laid down in paragraph II. 3) of this schedule of rates.

2) Billing terms

Order cancellation

For cruise ship calls already listed in the Harbourmaster's office Passenger Liner Schedule (Programme Paquebots) on 1 January of the current year, cancellation less than 31 days before the scheduled date of the call will lead to the billing of a penalty equal to 1/3 of the ship harbour dues for cancellation of the berth booking at short notice.

For cancellation less than 24 hours before the call, the mooring and casting off fees will be due in full according to the scheduled call times and will be added to the penalty for late cancellation of berth.

For other services, cancellation will result in the invoicing of the service as ordered.

Amendment to an order

Any booking rescheduled for the same day as the original booking is considered a modification. Otherwise, it will be processed as a cancellation or a last-minute booking.



Any amendment must be submitted without delay to Commercial Port of Cherbourg to enable the port services to take the necessary steps to respond as soon as possible according to availability of the port facilities. The cost of the service will depend on the resources used by Cherbourg Port to provide the service and will be at least equal to the rate for the service initially booked, plus 20%.

Last minute booking

Any late booking, made less than 48 hours before the desired call date, must be given as soon as possible to the operation department, in order to take the necessary measures, as soon as practicable.

The service will be provided at the requested time if a mooring team is available, otherwise as soon as possible according to availability of the port facilities. The cost of the service will depend on the resources used by Cherbourg Port to provide the service and will be at least equal to the basic rate for the service, plus 35% for provision of staff at short notice.

Overtime

Barring exceptional circumstances, overtime working may not lead to employees working more than the statutory maximum number of hours.

In all cases, any overtime worked due to a cancellation, an amendment or a last-minute order will be charged the hourly labour rate plus a 75% surcharge from Monday to Saturday, or a 100% surcharge on Sundays and public holidays, and will be added to the price of the service ordered.

Overtime hours will be charged differently depending on whether they are worked by operatives extending their shift or if a team must be brought in specially. In the second case, the hours will be calculated at a rate based on the day, the time, and the number of operatives necessary to the mooring operations. These rates can be provided to the customer in advance on request.

Where staff are required to work overtime and this leads to them working more than 9.5 consecutive hours, the flat-rate 10-hour shift surcharge will be due on top of the price of the service and the overtime hours worked.

All related costs (security, hiring of additional staff, etc.) will also be passed on.

3) Mooring service tariff

Volume of ships:

The volume of the vessel is calculated as per article R5321-20 of the French Transportation Code:

“The formula $V = L \times b \times d$ is used to determine the volume V in cubic metres, where L , b and d are respectively the overall length, maximum beam, and maximum summer draught of the vessel, expressed in metres and decimetres.

The maximum draught of the vessel considered for the above formula shall be no less than a theoretical value equal to $0.14 \times \sqrt{L \times b}$ (where L and b are respectively the overall length and the maximum beam of the vessel)”.



The rate is per service (mooring or casting off).

The tariff varies according to two blocks of hours:

- Day hours: between 06:30 and 21:30
- Night hours: between 21:31 and 06:29

The basic charge applies to the Day hours on all working days. It is subject to a 100% surcharge during Night hours.

On Sundays and public holidays, a 100% surcharge applies to the basic charge.

For mooring services between 00:00 (included) and 05:00 (included), the basic charge is subject to a 150% surcharge.

The price is determined by the mooring service, the first corresponding to the time of arrival of the mooring operators on the quay, the end at the time when the agents leave the quay. If part of the service includes work on the night shift, then the night rate will apply. If part of the service includes work between midnight (included) and 05 :00 (included) then the increased night rate will apply.

Fixed tax depending on volume of ship in m³.

Volume of the ship in m ³	Weekdays	Weekdays	Sunday and off days	Increased night rate 00h00-05h00
	06h30-21h30	21h31-06h29		
From 0 to 12 000 m ³	180.90	361.60	361.60	452.00
From 12 001 to 18 000 m ³	245.70	491.40	491.40	614.30
From 18 001 to 24 000 m ³	290.10	580.00	580.00	725.00
From 24 001 to 30 000 m ³	374.00	748.00	748.00	935.00
From 30 001 to 40 000 m ³	435.00	869.80	869.80	1087.20
From 40 001 to 55 000 m ³	543.50	1086.90	1086.90	1358.70
From 55 001 to 75 000 m ³	728.80	1457.60	1457.60	1822.00
From 75 001 to 130 000 m ³	904.00	1807.80	1807.80	2259.80
From 130 001 to 300 000 m ³	1290.70	2581.20	2581.20	3226.40
From 300 001 to 450 000 m ³	1614.20	3228.30	3228.30	4035.40
Over 450 001 m ³	1829.60	3659.10	3659.10	4573.70

A 20% discount is applied to the mooring service rate for any ship as of its eleventh call in the same calendar year.

For moving the vessel to another berth, the mooring rate is established for 1 hour and will be charged less 33 %.

For any overrun of the one-hour rate, the normal mooring rate will be applied.



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Mooring boat

- Mooring service (mandatory for all vessels over 220m in length):	
Per service, Weekdays:	452.60
Per service, night, Sunday, and public holiday.....	754.20

- Other services

A special price will be studied on demand.

III. Handling**1) Requests for handling**

Booking must be made in writing by 12:00 on the last working day before the performance of the service.

The booking must specify the following:

- The operatives' working hours (start and finish);
- Equipment booked for the duration of the booking.
- The nature of the work requested.

Bookings are considered as firm once they have been confirmed by Cherbourg Port.

Any exceptional requests made outside the operations office opening hours will be dealt with by the duty manager. They must be made by telephone, then confirmed by email.

2) Billing conditions

Any period started is due in full.

Cancelling of order

In the event of the cancellation of a firm booking 100% of the charge for the service as booked (labour and equipment) will be billed in accordance with the terms of this schedule of rates.

Modifying a booking

Any booking rescheduled for the same day as the original booking is considered a modification. Otherwise, it will be processed as a cancellation and last-minute booking.

A firm order can only be altered insofar as the operational possibilities allow it.

The cost of the service will depend on the resources used by Cherbourg Port to provide the service and will be at least equal to the basic rate for the service, plus 20%.



Last minute order

In the case of last-minute bookings made after 12:00 the previous working day, the service will be provided at the requested time if a team is available. The cost of the service will depend on the resources used by Cherbourg Port to provide the service and will be at least equal to the basic rate for the service, plus 35% for provision of staff at short notice.

Extra hours

Barring exceptional circumstances, overtime working may not lead to employees working more than the statutory maximum number of hours.

In all cases, any overtime worked due to a cancellation, an amendment or a last-minute order will be charged the hourly labour rate plus a 75% surcharge from Monday to Saturday, or a 100% surcharge on Sundays and public holidays, and will be added to the price of the service ordered.

Overtime hours will be charged differently depending on whether they are worked by operatives extending their shift or if a team must be brought in specially. In the second case, the hours will be calculated at a rate based on the day, the time, and the number of operatives necessary to the mooring operations. These rates can be provided to the customer in advance on request.

Where staff are required to work overtime and this leads to them working more than 9.5 consecutive hours, the flat-rate 10-hour shift surcharge will be due on top of the price of the service and the overtime hours worked. All related costs (security, hiring of additional staff, etc.) will be passed on.

3) Handling equipment

a) Forklifts (the lift used will depend on the characteristics of the handling).

Weekday/Saturday (06h30-21h30)	2hr rate	4hr rate	Shift rate	Per extra- hour
Up to 4 tons	202.00 €	404.00 €	707.00 €	167.00 €
Between 4T and 7T	226.00 €	452.00 €	791.00 €	179.00 €
Manusopic	274.00 €	548.00 €	959.00 €	203.00 €

Night, Sunday, Public holidays	2hr rate	4hr rate	Shift rate	Per extra- hour
Up to 4 tons	334.00 €	668.00 €	1169.00 €	298.00 €
Between 4T and 7T	356.00 €	712.00 €	1246.00 €	309.00 €
Manusopic	404.00 €	808.00 €	1414.00 €	333.00 €

The capacity will depend on the nature of the order.



IV. RAMPS, FENDERS

1) Gangways

The ship is in charge of the linkspans and is entirely liable for them, towards both third parties and SPL Cherbourg Port, from the moment of their installation to that of their removal. Any claim made relating to damage that has occurred during the period when the linkspans are in use will be borne by the ship.

The requester is responsible for checking that the linkspans are suitable for the use they intend to make of them. SPL Cherbourg Port is unable to guarantee compliance with any standards or operating conditions known only to the requester.

Gangways must be booked by sending an email to port.exploitation@cherbourgport.fr.

This email must provide the following information :

- Type of gangway required,
- Date and time of installation,
- Date and time of removal,
- Date and times of any extra movements of the gangway (e.g. repositioning according to the tide).

The gangway must be booked at the latest by 12:00 two working days before they are needed to allow time to organise the service, as detailed below :

Start day of service	Order deadline day and time
Monday	The previous Thursday at 12 p.m
Tuesday	The previous Friday at 12 p.m
Wednesday	The previous Monday at 12 p.m
Thursday	The previous Tuesday at 12 p.m
Friday	The previous Wednesday at 12 p.m
Saturday	The previous Thursday at 12 p.m
Sunday	The previous Thursday at 12 p.m

Late bookings made after the deadline stipulated above will only be able to be fulfilled if a team not occupied with another booking is available. The cost of the service will depend on the equipment used by Cherbourg Port to provide the service and will be at least equal to the basic rate for the service, plus 35% for provision of staff at short notice.

All the other billing conditions set out in paragraph III.2. of this schedule of rates will apply.



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a) Cruise terminal electric passenger gangway

In accordance with the Port of Cherbourg Port Police and Operating Regulations, for safety reasons, passenger liners longer than 150 m berthed at Quai de France must use the cruise terminal's ship electric passenger boarding bridge, unless the Harbourmaster's Office considers that the ship's characteristics do not allow its use.

	2 hr min. rate	Per additional hour	Max. day rate	Per extra-hour
Rate	734 €	367 €	3 670 €	367 €

For overnight stopovers, the electric gangway will be disconnected for the night (closing of the cruise terminal) and replaced by a shore gangway.

b) Gangways

- Gangway per day 135.00
- Platform, use per day 202.00
- per operation, installation or removal Weekday/Saturday 136.60
- per operation, installation or removal Night, Sunday, Public holidays 213.60

2) Berth fenders

The mere fact of coming alongside the fenders, will lead to the obligatory payment of the following tax:

The parking fee due in respect of port duties (Article 10 of the Port dues tariffs) applies.

When the parking due fee in respect of port due does not apply, then the following fee applies:

For ships staying alongside the quay per fraction of 25 linear metres of quay used by the ship and per day or per fraction of day Payable from the first day after the arrival 26.50

V. SAFETY DEVICE

A restricted-access area is set up at each cruise ship call. The provision of security staff depends on the size of the ship and is charged as follows:

Ship up to 150 m, per hour Weekday/Saturday 100,00
 Ship up to 150 m, per hour Night, Sunday, Public holidays 200,00
 Ship > 150 m, per hour Weekday/Saturday 175,00
 Ship > 150 m, per hour Night, Sunday, Public holidays 350,00

Billing begins at the pilot on-board time and ends 30 minutes after the departure of the ship.



For overnight stopovers, the security staff will leave when the cruise terminal is closed. A reasonable closing time will be decided jointly between the board and Cherbourg Port to allow the return of as many passengers as possible via the terminal.

The agents ensuring the night watch will be billed as follows:

Rate, per agent, per hour Weekday/Saturday.....	38,00
Rate, per agent, per hour Night, Sunday, Public holidays.....	76,00

VI. MISCELLANEOUS SERVICES

1- Provision of water

Working day, connection package	76.00
Night connection package, Sunday, public holiday.....	152.00
Per m ³ (minimum 10 m ³)	4.70

2- Labour, provision of staff

Weekdays, per hour.....	65.10
Nights, Sundays, and Bank holidays, per hour.....	130.20
Flat-rate 10-hour shift surcharge	143.90
Dirty work bonus, per operative, per hour.....	3.80
Bonuses apply to the entire booking	
Flat-rate surcharge for shift working	11.60
(from 5 consecutive hours' work or for any work done between 12:00 and 14:00)	

3- Luggage cages rental

Cage, Per hour.....	12.00
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VII – PER-PASSENGER PORT FEES

Passengers disembarked, embarked and transferred are subject the following transit fee:

Per passenger.....	2.44
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The fee does not apply to:

- children aged under four years,
- military personnel travelling in groups,
- ship's crew,



- employees or representatives of the shipowner travelling in their professional capacity on a free travel pass,
- employees of the public authorities performing their duties on board,

The following discounts apply:

- 50% for passengers disembarking only temporarily during the call,
- 50% for transferred passengers.



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